CORPORATION FOR NATIONAL COMMUNITY SERVICE

2013 Agency Plan for the White House Initiative on Asian Americans and Pacific Islanders

Goal Area	Agency Objective	Strategic Activity	Benchmarks
Capacity Building	Improve AAPI access to grants and funding programs.	Conduct baseline assessment of applications for grants and awarding of funds to AAPI-serving organizations and communities.	Target - By FY 14, produce report detailing (1) the number and types of AAPI-serving organizations and communities that applied for and received grants, including the Senior Corps programs; (2) the level of sponsors and placement sites for AAPI communities.
Capacity Building	Improve AAPI access to grants and funding programs.	Develop plan to support greater AAPI access to programs and services	Target - By FY 14, set a percentage target to increase the number of AAPI grant applications. Target - By FY 14, develop and implement strategy to meet targeted percentage increase of AAPI grant applications.
Capacity Building	Improve AAPI access to grants and funding programs.	Establish traditionally underrepresented populations (including AAPIs) as a strategic consideration for grant programs.	Target - Senior Corps will continue to include selection criteria in competition language that supports inclusion for minority communities (including AAPIs).
Capacity Building	Partner with Asian American and Native American Pacific Islander Serving Institutions (AANAPISIs) and other AAPI-serving organizations.	Conduct baseline assessment of current partner AANAPISIs and other organizations that serve AAPI community	Target - By June 2013, create list of current AAPI partners.
Capacity Building	Partner with Asian American and Native American Pacific Islander Serving Institutions (AANAPISIs) and other AAPI-serving organizations.	Identify opportunities to form new partnerships with AANAPISIs and other AAPI-serving organizations.	Target - In FY 13, conduct at least 1 webinar with AAPI partners as part of outreach to underrepresented communities
Capacity Building	Improve access to programs and increase outreach to AAPI populations.	Increase outreach to AAPI community.	Target - In FY 13, conduct 1 webinar with CNCS- supported programs, AAPI state and local commissions, AANAPISI directors, and national AAPI grassroots organizations.
Data	Comply with OMB Directive 15 to Disaggregate AAPI data.	Disaggregate data on grant applications, individuals involved in CNCS activities, and communities served, by the categories defined in OMB Directive 15.	Target - By October 2013, publish a report containing disaggregated qualitative and quantitative data on volunteer participation in the Foster Grand Parent and Senor Companion Programs.

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Language Access	Improve delivery of services to Limited English Proficient (LEP) individuals	Develop in-language materials to reach LEP individuals, including those in the AAPI community, about agency activities and grant programs.	Target - By April 2013, the Office of External Affairs will determine the feasibility of a one-page backgrounder on CNCS's activities and grant programs in the four most useful languages for underserved AAPI communities.
Language Access	Improve delivery of services to Limited English Proficient (LEP) individuals	Develop in-language surveys to better evaluate CNCS programs that serve LEP communities (including getting information on AAPI individuals who are serving and being served in these programs)	Target - By FY 14, use Chinese, Tagalog, Vietnamese, Korean, and Hindi-translated surveys, where appropriate, for volunteer surveys in the Senior Companions Program evaluation and-the Foster Grandparent Program evaluation. Target - By FY 14, issue and translate data collection instruments that measure independent living and caregiving performance into Chinese, Tagalog, Vietnamese, Korean, and Hindi, for the Senior Corps Senior Companions and RSVP programs.
Language Access	Comply with federal language access policy	Develop a language access plan that complies with EO 13166	Target - By April 2013, Establish a Language Access Working Group and begin developing a language access action plan to comply with EO 13166
Workforce Diversity	Develop and promote diversity and affirmative employment measures	Develop and disseminate an anti- discrimination policy	Target - By June 2013,FY 13, review and reissue agency civil rights policies for employees and grantees.
Workforce Diversity	Develop and promote diversity and affirmative employment measures	Hold management accountable for enforcing anti-discrimination laws	Target - By FY 2013, review and continue to include EEO, diversity, and inclusion as critical performance elements in supervisory and managerial performance plans
Workforce Diversity	Develop and promote diversity and affirmative employment measures	Hold management accountable for enforcing anti-discrimination laws	Target - By FY 13, certify that all managers and supervisors have been trained in EEO, diversity, and cultural competency issues.
Workforce Diversity	Develop and promote diversity and affirmative employment measures	Identify and eliminate workplace barriers facing employees and job applicants.	Target - By April 2013, issue EEO Management Directive 715 Report and continue to demonstrate that the agency does not identify any barriers to equal employment opportunity for CNCS' employees and job applicants, to include AAPI employees and applicants.